

# User Manual

## Washing Machine

**WE 170 V**



**Electrolux**  
PROFESSIONAL

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## IMPORTANT INFORMATION THAT MAY IMPACT YOUR MANUFACTURER'S WARRANTY

Adherence to the directions for use in this manual is extremely important for health and safety. Failure to strictly adhere to the requirements in this manual may result in personal injury, property damage and affect your ability to make a claim under the Electrolux manufacturer's warranty provided with your product. Products must be used, installed and operated in accordance with this manual. You may not be able to claim on the Electrolux manufacturer's warranty in the event that your product fault is due to failure to adhere to this manual.

## WE'RE THINKING OF YOU

Thank you for purchasing an Electrolux appliance. You've chosen a product that brings with it decades of professional experience and innovation. Ingenious and stylish, it has been designed with you in mind. So whenever you use it, you can be safe in the knowledge that you'll get great results every time. Welcome to Electrolux. Visit our website for:



Get usage advice, brochures, trouble shooter, service information:  
[www.electrolux.com](http://www.electrolux.com)



Register your product for better service:  
[www.registerelectrolux.com](http://www.registerelectrolux.com)

## CUSTOMER CARE AND SERVICE

Always use original spare parts.

When contacting our Authorised Service Centre, ensure that you have the following data available: Model, PNC, Serial Number.

The information can be found on the rating plate.

⚠ Warning / Caution-Safety information

ℹ General information and tips



Subject to change without notice.

## 1. ⚠ SAFETY INFORMATION

Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not responsible for any injuries or damage that are the result of incorrect installation or usage. Always keep the instructions in a safe and accessible location for future reference.

### 1.1 Children and vulnerable people safety

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.
- Children between 3 and 8 years of age and persons with very extensive and complex disabilities shall be kept away from the appliance unless continuously supervised.
- Children of less than 3 years of age should be kept away from the appliance unless continuously supervised.
- Do not let children play with the appliance.
- Keep all packaging away from children and dispose of it appropriately.
- Keep detergents away from children.
- Keep children and pets away from the appliance when the door is open.
- Children shall not carry out cleaning and user maintenance of the appliance without supervision.

### 1.2 Installation

- This appliance is for household and commercial use.

- Follow the installation instructions supplied with the appliance.
- Remove all the packaging and the transit bolts.
- Keep the transit bolts in a safe place. If the appliance is to be moved in the future they must be reattached to lock the drum to prevent an internal damage.
- Always take care when moving the appliance as it is heavy. Always use safety gloves and enclosed footwear.
- Do not install or use a damaged appliance.
- Make sure that the appliance is stable during transportation.
- Make sure that the appliance is disconnected from the electricity supply during installation, maintenance and repairs and cannot be reconnected until all work has been carried out.
- Do not install or use the appliance where the temperature can be less than 0°C or where it is exposed to the weather.
- Make sure that all health and safety regulations are obeyed when the appliance is installed in a commercial/public environment.
- Do not install the appliance in a moving platform (e.g. on a ship).
- The floor area on which the appliance is to be installed must be flat, stable, heat resistant and clean.
- Make sure that there is air circulation between the appliance and the floor.
- The ventilation openings in the base (if applicable) must not be obstructed by a carpet.
- Adjust the feet to have the necessary space between the appliance and the carpet.
- Do not install the appliance where the appliance door can not be fully opened.
- Do not put a container to collect possible water leakage under the appliance. Contact the Authorised Service Centre to ensure which accessories can be used.

## 1.3 Electrical Connection

- The appliance must be correctly earthed. The manufacturer is not responsible for the consequences of an inadequate earthing system.
- Always use a correctly installed shockproof socket.
- Make sure that the parameters on the rating plate are compatible with the electrical ratings of the mains power supply.
- Do not use multi-plug adapters and extension cables.
- Make sure not to cause damage to the mains plug and to the mains cable.
- If the supply cord is damaged, it must be replaced by the manufacturer, its Authorised Service Centre or similarly qualified persons in order to avoid a hazard.
- Connect the mains plug to the mains socket only at the end of the installation. Make sure that there is access to the mains plug after the installation.
- Do not touch the mains cable or the mains plug with wet hands.
- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.

## 1.4 Water connection

- Do not cause damage to the water hoses.
- The appliance is to be connected to the water mains using the new supplied hose-sets. Old hose sets must not be reused.
- Before connection to new pipes, pipes not used for a long time, where repair work has been carried out or new devices fitted (water meters, etc.), let the water flow until it is clean and clear.
- The operating water pressure (minimum and maximum) must be between 0,5 bar (0,05 MPa) and 8 bar (0,8 MPa).
- Ensure that there are no visible water leaks during and after the first use of the appliance.

## 1.5 Use

- Do not change the specification of this appliance.
- Obey the safety instructions on the detergent packaging.
- Obey the maximum load volume of 8 kg (refer to the “Program chart” chapter).
- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.
- Make sure that you remove all metal objects from the laundry.
- Do not touch the glass of the door while a programme operates. The glass can be hot.

## 1.6 Care and cleaning

- Before maintenance, deactivate the appliance and disconnect the mains plug from the mains socket.
- Do not use water spray and steam to clean the appliance.
- Clean the appliance with a moist soft cloth. Use only neutral detergents. Do not use abrasive products, abrasive cleaning pads, solvents or metal objects.

## 1.7 Internal lighting



WARNING!

Risk of injury.

- Concerning the lamp(s) inside this product and spare part lamps sold separately: These lamps are intended to withstand extreme physical conditions in household appliances, such as temperature, vibration, humidity, or are intended to signal information about the operational status of the appliance. They are not intended to be used in other applications and are not suitable for household room illumination.
- Visible LED radiation, do not look directly into the beam.
- To replace the internal lighting, contact the Authorised Service Centre.

## 1.8 Service

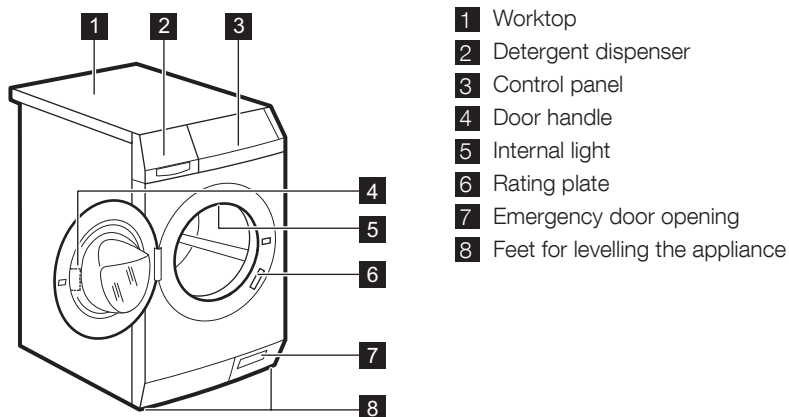
- To repair the appliance contact the Authorised Service Centre. Use original spare parts only.
- Please note that self-repair or non-professional repair can have safety consequences and might void the guarantee.

## 1.9 Disposal

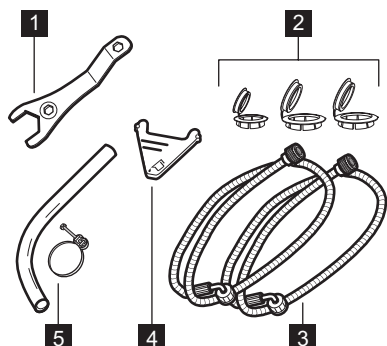
- Disconnect the appliance from the mains electrical and water supplies.
- Cut off the mains electrical cable close to the appliance and dispose of it.
- Remove the door catch to prevent children or pets from becoming trapped in the drum.

## 2. PRODUCT DESCRIPTION

### 2.1 Appliance overview



## 2.2 Accessories



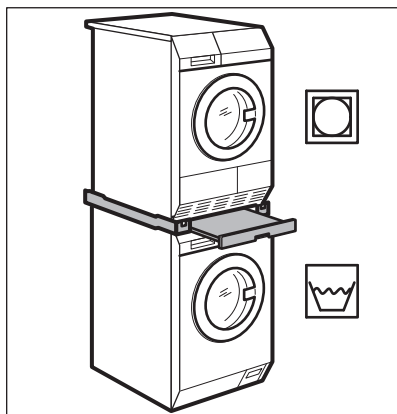
- 1 **Spanner**  
To remove the transit bolts.
- 2 **Plastic caps**  
To close the holes on the rear side of the cabinet after the removal of the transit bolts.
- 3 **Inlet hoses**  
To connect the appliance to the cold and hot water tap: blue cap hose for cold water and red cap hose for hot water.
- 4 **Flap for liquid detergent**  
To slow down the liquid detergent flow.
- 5 **Drain hose and clamp**  
To connect the appliance to a drain system. Use the clamp to fix the drain hose tight. If necessary, the drain hose can be cut and shortened.

## 2.3 Available from your authorized vendor

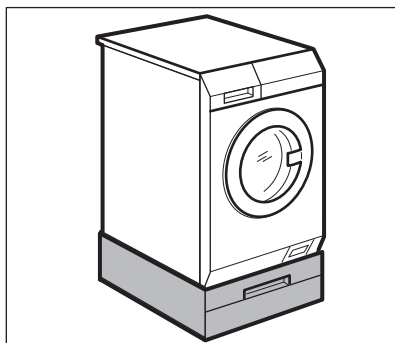
- i** Only appropriate accessories approved by Electrolux ensure the safety standards of the appliance. If unapproved parts are used, any claims will be invalidated.

**i** Stacking kit can be used only with the tumble dryers specified in the leaflet. See the leaflet attached. Read carefully the instructions supplied with the accessory.

### Stacking kit



### Pedestal with the drawer



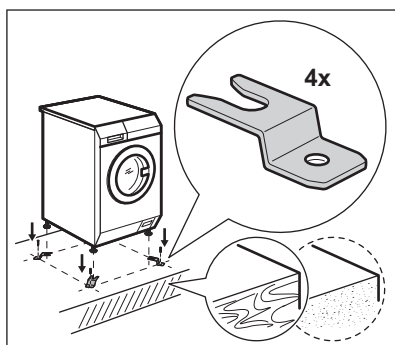
To put the appliance higher at the level what helps to easy load and remove the laundry.

The drawer can be used for laundry storage e.g.: towels, cleaning products and more.



Read carefully the instructions supplied with the accessory.

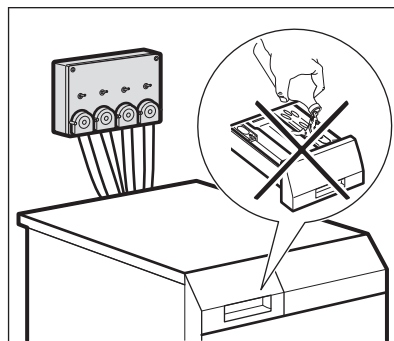
### Anchoring kit



If you install the appliance on a concrete base, please make sure to order the correct anchoring kit.

Read carefully the instructions supplied with the accessory.

### External detergent dispenser



The liquid detergent can be loaded automatically from an external dispenser.

Read carefully the instructions supplied with the accessory.

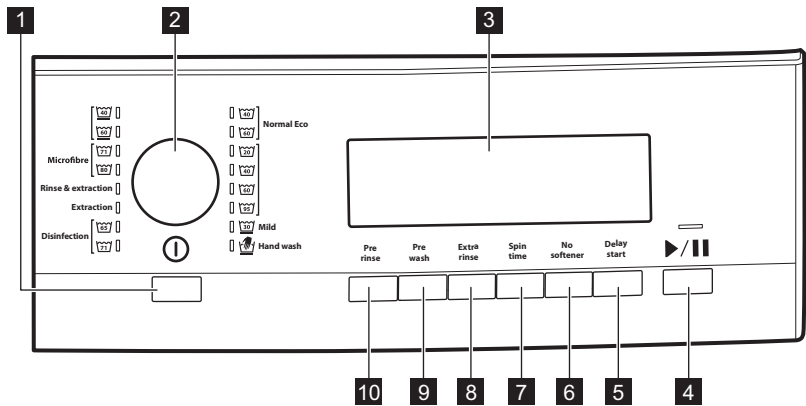
## 3. BEFORE FIRST USE

1. Make sure that all transit bolts are removed.
2. Make sure that the electrical and water connection are available.
3. Set and start a programme for cotton at the highest temperature without

detergent and laundry. This removes all possible dirt from the drum and the tub.

# 4. CONTROL PANEL

## 4.1 Control panel description



1 Auto Off button ①

2 Program knob

3 Display

4 Start/Pause button ▶||

5 Delay start button

6 No softener button

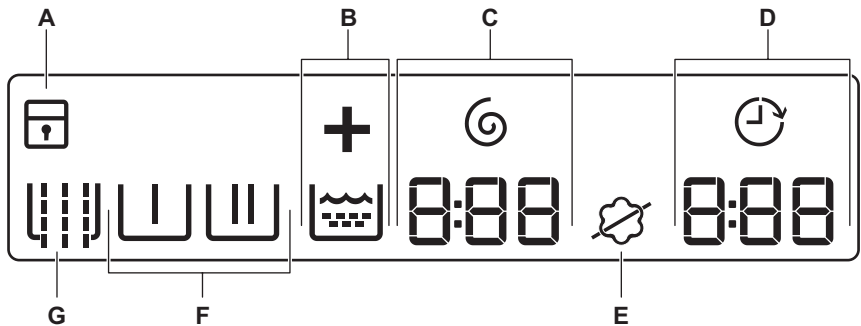
7 Spin time button

8 Extra rinse button

9 Pre wash button













10 Pre rinse button

## 4.2 Display
















The display shows:



A		The child safety lock is activated.
		The child safety lock is deactivated.

B		Extra rinse symbol.  is the symbol indicating the rinse phase and + lights up when the Extra rinse is selected.
C		Spin time indicator and symbol. The digit indicates minutes and seconds.
D		Delay start indicator.
	1.25	Programme time When the programme starts, the programme time decreases with steps of 1 minute. The digit indicates hours and minutes.
	2h	Delay start When you press the delay start button, the display shows the delay start time
	E20	Alarm codes If the appliance has a malfunction, the display shows alarm codes. Refer to «Troubleshooting».
	Err	The display shows this message for some seconds when: <ul style="list-style-type: none"> <li>• you cannot set a function with the washing programme</li> <li>• you try to change the washing programme while it operates.</li> </ul>
		When the programme is completed.
E		Softener symbol: the appliance does load softener normally.
		No softener symbol: the appliance doesn't load softener.
<b>The phase symbols</b> When a programme is set, all the symbols of the phases related to the programme come on. When the programme starts, only the symbol of the phase in operation flashes. When the phase is completed, the symbol remains steady lighted up.		
F		Pre wash phase
		Washing phase
		Rinse phase
		Spin phase
G		Pre rinse symbol

## 5. PROGRAMS

### 5.1 Program Chart

Program Temperature range 1)	Maximum load 2)  Maximum spin speed Spin Time	Program description (Type of load and level of soiling)
Normal Eco 	4 kg 1400 rpm 540 sec- onds - 5 seconds	White cotton and fast-coloured cotton. Normally soiled items. The energy consumption decreases and the time of the washing program is extended, ensuring good washing results.
Normal Eco <sup>3)</sup> 	8 kg 1400 rpm 540 sec- onds - 5 seconds	White cotton and fast-coloured cotton. Normally soiled items. The energy consumption decreases and the time of the washing program is extended, ensuring good washing results.
Cottons   	8 kg 1400 rpm 360 sec- onds - 5 seconds	White cottons Normal soil and light soil. <sup>4)</sup>
Cottons   	8 kg 1400 rpm 360 sec- onds - 5 seconds	Coloured cottons Normal soil and light soil. <sup>5)</sup>
Mild 	4 kg 1200 rpm 120 sec- onds - 5 seconds	Delicate fabrics such as acrylics, viscose and mixed fabrics requiring gentler washing. Normally and lightly soiled items.
Hand wash  	2 kg 1200 rpm 120 sec- onds - 5 seconds	Machine washable wool, hand washable wool and other fabrics with «hand washing» care symbol <sup>6)</sup> .
Synthetics  	4 kg 1200 rpm 120 sec- onds - 5 seconds	Synthetic items or mixed fabric items. Normally soiled items.

Program Temperature range 1)	Maximum load 2)  Maximum spin speed Spin Time	Program description (Type of load and level of soiling)
Microfibre 	8 kg 1400 rpm 240 sec- onds - 5 seconds	Program for mops, work wear and special programme for microfibre. The program performs an automatic pre rinse phase.
Rinse & extraction	8 kg 1400 rpm 360 sec- onds - 5 seconds	To rinse and spin the laundry. <b>All fabrics</b> , except woollens and very delicate fabrics. Reduce the spin speed accordingly to the type of laundry.
Spin	8 kg 1400 rpm 360 sec- onds - 5 seconds	<b>All fabrics, except woollens and delicate fabrics.</b> To spin the laundry and to drain the water in the drum.
Disinfection 	8 kg 1400 rpm 360 sec- onds - 5 seconds	This programme removes dust mites and similar micro-organisms. The programme performs an automatic pre wash phase.

1) If connected, hot water is loaded only in the programme Normal Eco, Cottons, Synthetics, Micro fibre and Disinfection when the set temperature is 40°C or higher.

2) For an optimal result, the maximum load indicated for each programme is recommended.

3) The program Normal Eco at 60°C is recommended for a full load of cotton and is the water and energy rating label program in accordance with AS/NZS2040 and AS/NZS6400.

4) A detergent with bleach should be used.

5) A detergent without bleach should be used.

6) During this cycle the drum rotates slowly to ensure a gentle wash. It can seem that the drum doesn't rotate or doesn't rotate properly, but this is normal for this program.

### Program options compatibility

Program	Pre rinse	Pre wash	Extra rinse	Spin time	No softener	Delay start
Normal Eco	■	■	■	■	■	■
Cottons	■	■	■	■	■	■

Program	Pre rinse	Pre wash	Extra rinse	Spin time	No softener	Delay start
Mild 30°C	■	■	■	■	■	■
Hand wash	■			■	■	■
Synthetics 40°-60°C	■	■	■	■	■	■
Microfibre	■ 1)		■	■	■	■
Rinse & extraction			■	■		■
Spin				■		■
Disinfection	■	■ 1)	■	■	■	■

1) This option is automatically performed and cannot be removed from the program.

6. OPTIONS

6.1 Pre rinse

Press this button to add a pre rinse phase without detergent before washing.

The related indicator comes on .

6.2 Pre wash

With this option you can add a prewash phase to a washing programme.

Use this option for heavy soil.

When you set this option the programme duration increases.

The related indicator comes on .

6.3 Extra rinse

With this option you can add some rinses to a washing programme.

Use this option for persons allergic to detergents and in areas where the water is soft.

The related indicator comes on .

6.4 Spin time

By pressing this button you can decrease the spin time. Once you reach the minimum time (5 seconds) it restarts from the maximum time again.

The related indicator comes on  .

6.5 No softener

Press this button to exclude the softener load.



The related indicator comes on .

Press this button again, the softener is loaded normally.

The related indicator comes on .

6.6 Delay start

With this option you can delay the start of a programme from 30 minutes to 70 hours.



The display shows the related indicator  .


## 7. SETTINGS

### 7.1 Acoustic signals

The acoustic signals operate when:



- You activate the appliance.
- You select a programme.
- You deactivate the appliance.
- You press the buttons.
- The programme is completed.
- The appliance has a malfunction.



To **deactivate/activate** the acoustic signals, press  and  at the same time for 6 seconds.

-  If you deactivate the acoustic signals, they continue operate when the appliance has a malfunction.



### 7.2 Child Lock


With this option you can prevent that the children play with the control panel.

- To **activate/deactivate** this option, press the  and  buttons simultaneously until the related indicator comes on in the display:

- : Child lock activated.
- : Child lock deactivated.




You can activate this option:

- After you press : the options and the programme knob are locked.
- Before you press : the appliance cannot start.

-  If the appliance is connected to coin operated machine, the child lock activates automatically 5 minutes after the programme start.

### 7.3 Permanent Extra Rinse

With this option you can permanently have an extra rinse when you set a new programme.

- To **activate/deactivate** this option press  and  at the same time until the indicator  comes on/goes off.

## 8. DAILY USE

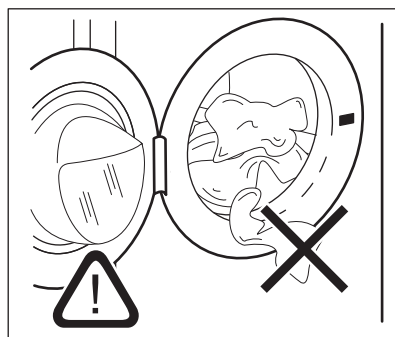
 **WARNING!**  
Refer to Safety chapters.


### 8.1 Loading the laundry

1. Pull the handle to open the appliance door
2. Shake the items before you put them in the appliance.
3. Put the laundry in the drum, one item at a time.

Make sure not to put too much laundry in the drum.

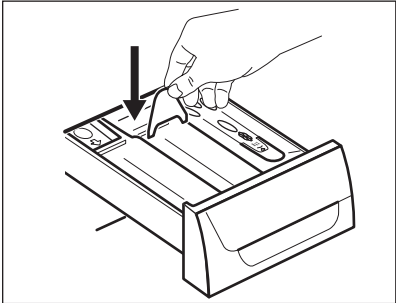
4. Close the door.




 **CAUTION!**

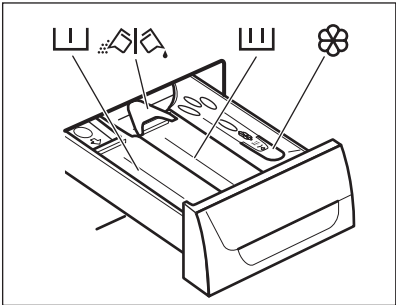
Make sure that no laundry stays between the seal and the door. There is a risk of water leakage or damage to the laundry.

### 8.2 Installing the flap for liquid detergent



- Open the detergent dispenser.
- Install the flap for liquid detergent in the compartment .

2. Put the detergent and the fabric conditioner into the compartments.
3. Carefully close the detergent drawer



### 8.3 Using detergent and additives

1. Measure out the detergent and the fabric conditioner.





### 8.4 Detergent compartments



**CAUTION!**  
Use only specified detergents for washing machine.



Always obey the instructions that you find on the packaging of the detergent products.

	Detergent compartment for prewash phase.
	Detergent compartment for washing phase.
	Compartment for liquid additives (fabric conditioner, starch).
	Flap for powder or liquid detergent.

### 8.5 Liquid or powder detergent

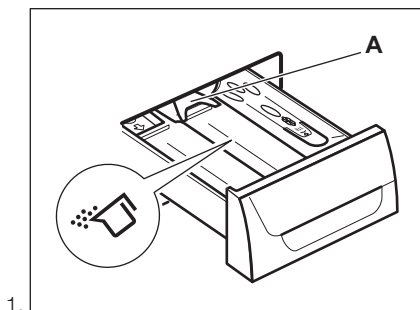
- Position A for powder detergent (factory setting).
- Position B for liquid detergent.



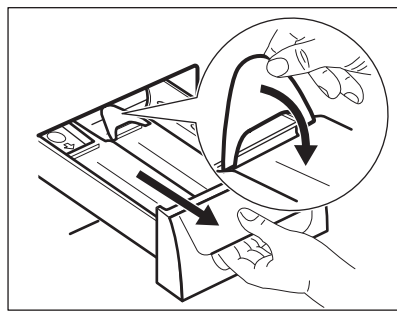


When you use the liquid detergent:

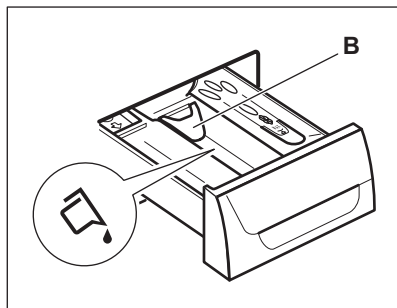
- Do not use gelatinous or thick liquid detergents.
- Do not put more liquid than the maximum level.
- Do not set the prewash phase.
- Do not set the delay start.



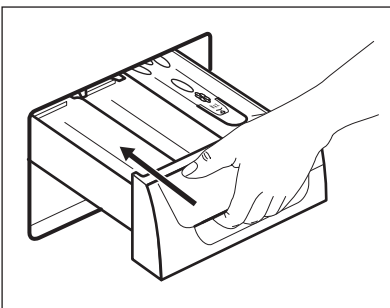
1.



2.



3.



4.

## 8.6 Activating the appliance

Press the button  to activate the appliance. A tune sounds (if it is activated).

## 8.7 Setting a programme

1. Turn the programme knob and set the programme:
  - The related programme indicator comes on. A tune sounds (if it is activated).
  - The indicator of button Start/Pause flashes.
  - The display shows the programme duration and the indicators of the programme phases.

2. If necessary, change the spin time and add the available options. When you activate an option, the indicator of the set option comes on.



If you set something incorrect, the display shows the message **Err**.

## 8.8 Starting a programme without the delay start

Press Start/Pause .

- The indicator of Start/Pause stops to flash and stays on.
- The indicator of the running phase starts to flash on the display.

- The programme starts the door locks.



After approximately 15 minutes from the start of the programme:

- The appliance adjusts automatically the programme duration agree with the laundry load.
- The display shows the new value.

## 8.9 Starting a programme with the delay start

1. Press Delay start repeatedly until the display shows the delay you want to set.

The related indicator comes on the display




2. Press Start/Pause :

- The appliance starts the countdown.
- When the countdown is completed, the programme starts automatically.



You can cancel or change the set of the delay start before you press Start/Pause. To cancel the delay start:


- Press Start/Pause to set the appliance to pause.
- Press Delay start until the display shows .
- Press Start/Pause again to start the programme immediately.

## 8.10 Cancelling the delay start

To cancel the delay start:

1. Press button Start/Pause to set the appliance to pause.

The related indicator flashes.

2. Press button Delay start repeatedly until the display shows .

3. Press button Start/Pause again to start the programme immediately.

## 8.11 Interrupting a programme and changing the options


You can change only some options before they operate.

1. Press Start/Pause .  
The indicator flashes.
2. Change the options.
3. Press Start/Pause again.  
The programme continues.



If the appliance is connected to a coin operated machine, you can interrupt a programme only 5 minutes after the programme start. After this time the child lock automatically activates.

## 8.12 Cancelling a running programme

1. Press the button  for some seconds to cancel the programme and to deactivate the appliance.



### WARNING!

If the appliance has already uploaded water, the door remains locked.

2. Press the same button again to activate the appliance. Now, you can set a new washing programme.



Before starting the new programme the appliance could drain the water. In this case, make sure that the detergent is still in the detergent compartment, if not fill the detergent again.

## 8.13 At the end of the programme

The appliance stops automatically.

In the display  comes on.

The indicator of button  goes off.


The door unlocks.

1. Open the door.
2. Remove the laundry from the appliance. Make sure that the drum is empty.

3. Close the water tap.
4. Press the button ① for some seconds to deactivate the appliance.  
Keep the door ajar, to prevent the mildew and odours.

## 8.14 AUTO OFF option

The AUTO OFF option automatically deactivates the appliance to decrease the energy consumption when:

- You do not use the appliance for 5 minutes before you press the button .

Press the button ① to activate the appliance again.

- After 5 minutes from the end of the washing programme

Press the button ① to activate the appliance again.

The display shows the end of the last set programme.

Turn the programme knob to set a new cycle.

# 9. HINTS AND TIPS



**WARNING!**  
Refer to Safety chapters.

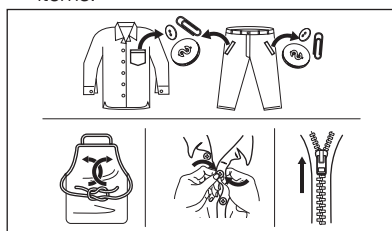
## 9.1 The laundry load

- Divide the laundry in: white, coloured, synthetics, delicates and wool.
- Obey the washing instructions that are on the laundry care labels.
- Do not wash white and coloured items together.
- Some coloured items can discolour with the first wash. We recommend that you wash them separately for the first times.
- Turn multilayered fabrics, wool and items with painted illustrations inside out.
- Remove hard stains with a special detergent.
- Wash and pre-treat heavy soil stains before putting items in drum
- Be careful with the curtains. Remove the hooks and put the curtains in a washing bag or pillowcase.
- Do not wash laundry without hems or with cuts. Use a washing bag to wash small and/or delicate items (e.g. underwired bras, belts, tights, shoelaces, ribbons, etc. ).
- A very small load can cause balance problems with the spin phase leading to excessive vibration. If this occurs:
  - interrupt the programme and open the door (refer to "Daily Use" chapter);

-manually redistribute the load so that the items are spaced evenly around the tub;

-press the Start/Pause button. The spin phase continues.

- Button up pillowcases, close zippers, hooks and poppers. Tie up belts, cords, shoelaces, ribbons and any other loose elements.
- Empty the pockets and unfold the items.



## 9.2 Stubborn stains

For some stains, water and detergent is not sufficient.

We recommend that you pre-treat these stains before you put the items in the appliance.

Special stain removers are available. Use the special stain remover that is applicable to the type of stain and fabric.

Do not spray stain remover on garments near the appliance as it is corrosive to the plastic parts.



### 9.3 Detergent type and quantity.

The choice of detergent and use of correct quantities not only affects your wash performance, but also helps to avoid waste and protect the environment:

- Use only detergents and other treatments specially made for washing machines. First, follow these generic rules:
  - powder detergents for all types of fabric, excluding delicate. Prefer powder detergents containing bleach for whites and laundry sanitization,
  - liquid detergents, preferably for low temperature wash programmes (60 °C max) for all types of fabric, or special ones for woollens only.
- The choice and quantity of detergent will depend on: type of fabric (delicates, woollens, cottons, etc), the colour of clothes, size of the load, degree of soiling, wash temperature and hardness of the water used.
- Follow the instructions that you find on packaging of the detergents or other treatments without exceeding the indicated maximum level (**MAX**).
- Do not mix different types of detergents.
- Use less detergent if:
  - you are washing a small load,
  - the laundry is lightly soiled,
  - there is large amounts of foam during washing.
- When using detergent tabs or pods, always put them inside the drum, not in the detergent dispenser.

Insufficient detergent may cause:

- unsatisfactory washing results,
- the wash load to turn grey,
- greasy clothes,
- mould in the appliance.

Excessive detergent may cause:

- sudsing,
- reduced washing effect,
- inadequate rinsing,
- a greater impact for the environment.

### 9.4 Ecological hints

To save water, energy and to help protect the environment, we recommend that you follow these tips:

- **Normally soiled laundry** may be washed **without prewash** in order to save detergent, water and time (the environment is protected too!).
- Loading the appliance to the **maximum capacity indicated for each programmes helps to reduce energy and water consumption**.
- With adequate pre-treatment, stains and limited soiling can be removed; the laundry can then be washed at a lower temperature.
- To use the correct quantity of detergent, refer to the quantity suggested by the detergent producer and check the water hardness of your domestic system. Refer to "Water hardness".

### 9.5 Water hardness

If the water hardness in your area is high or moderate, we recommend that you use a water softener for washing machines. In areas where the water hardness is soft it is not necessary to use a water softener.

To know the water hardness in your area, contact your local water authority.

Use the correct quantity of the water softener. Obey the instructions that you find on the packaging of the product.

## 10. CARE AND CLEANING



**WARNING!**  
Refer to Safety chapters.

## 10.1 External cleaning

Clean the appliance with soap and warm water only. Fully dry all the surfaces. Do not use a scouring pads or any scratching material.



### CAUTION!

Do not use alcohol, solvents or chemical products.



### CAUTION!

Do not use the metal surfaces with chlorine-based detergent.

## 10.2 Descaling

If the water hardness in your area is high or moderate, we recommend that you use a water descaling product for washing machines.

Regularly examine the drum to prevent limescale and rust particles.

To remove rust particles use only special products for washing machines. Do this separately from the laundry wash.



Always obey the instructions that you find on the packaging of the product.

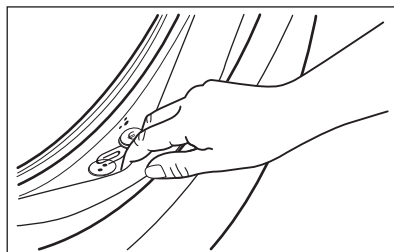
## 10.3 Maintenance wash

With the low temperature programmes it is possible that some detergent stays in the

drum. Perform a maintenance wash regularly. To do this:

- Remove all laundry from the drum.
- Select the cotton programme with the highest temperature without detergent.

## 10.4 Door seal



Regularly examine the seal and remove all objects from the inner part.

## 10.5 Cleaning the drum

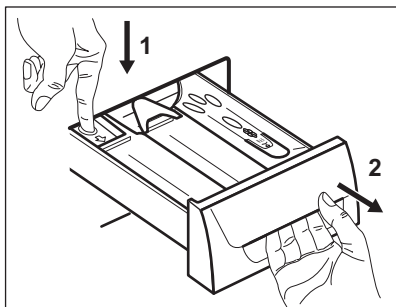
Regularly examine the drum to prevent limescale and rust particles. Only use special products to remove rust particles from the drum.

We suggest you to:

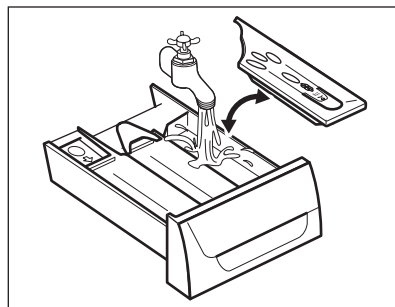
1. Clean the drum with special product for stainless steel.
2. Start a short programme for cotton at the maximum temperature with a small quantity of detergent.

## 10.6 Cleaning the detergent dispenser

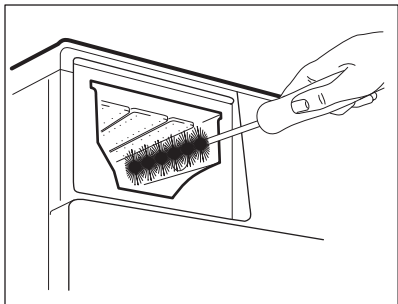
1.



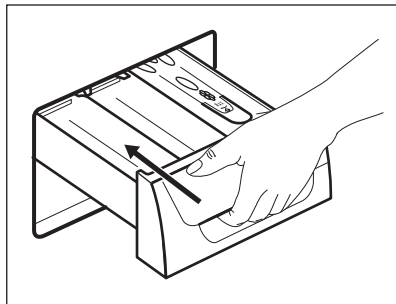
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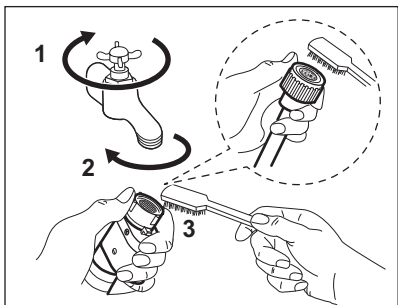
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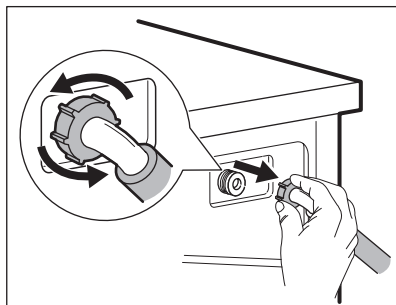
## 10.7 Cleaning the inlet hoses and the valve filters

Clean regularly both (for hot and for cold water) inlet hoses and both valve filters.

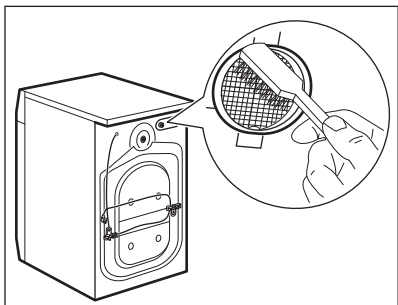
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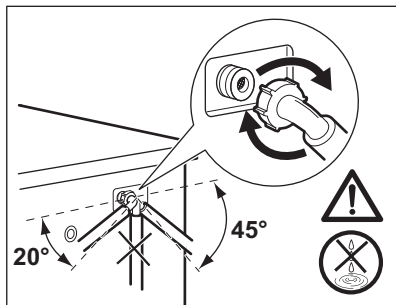
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## 11. TROUBLESHOOTING



**WARNING!**  
Refer to Safety chapters.

### 11.1 Introduction

The start of the appliance does not occur or it stops during operation.

First try to find a solution to the problem (refer to the table). If not, contact the Authorised Service Centre.

With some problems, the acoustic signals operate and the display shows an alarm code:

- **E10** - The appliance does not fill with water properly.
- **E20** - The appliance does not drain the water.
- **E40** - The appliance door is open or not closed correctly. Please check the door!
- **E40** - The mains supply is unstable. Wait until the mains supply is stable.
- **E91** - No communication between electronic elements of the appliance. Switch off and switch on again.
- **EFO** - Detergent overdosing.

## • E90 -

- Check the electrical connection first.
- No communication with the coin operated machine or the coin operated machine doesn't work. Check the connection between coin meter and appliance first, if the problem is not solved, contact the Authorised Service Centre.
- No communication with the external detergent dispenser. Check the connection between detergent dispenser and appliance first, if the problem is not solved, contact the Authorised Service Centre.



### WARNING!

Deactivate the appliance before you do the checks.

## 11.2 Possible failures

Problem	Possible solution
The programme does not start.	<ul style="list-style-type: none"> <li>• Make sure that the mains plug is connected to the mains socket.</li> <li>• Make sure that the appliance door is closed.</li> <li>• Make sure that there is not a damaged fuse in the fuse box.</li> <li>• Make sure that the Start/Pause has been pressed.</li> <li>• Deactivate the Child Lock function if it is on.</li> </ul>
The appliance does not fill with water properly.	<ul style="list-style-type: none"> <li>• Make sure that the water tap is open.</li> <li>• Make sure that the pressure of the water supply is not too low. For this information, contact your local water authority.</li> <li>• Make sure that the water tap is not clogged.</li> <li>• Make sure that the filters of the inlet hoses and the filters of the valves are not clogged. Refer to "Care and cleaning".</li> <li>• Make sure that the inlet hoses have no kinks or bends.</li> <li>• Make sure that the connections of the water inlet hoses are correct.</li> </ul>
The spin phase does not operate or the washing cycle lasts longer than usually.	<ul style="list-style-type: none"> <li>• This problem may be caused by balance problems.</li> </ul>

Problem	Possible solution
There is water on the floor.	<ul style="list-style-type: none"> <li>• Make sure that the couplings of the water hoses are tight and there is not water leakages.</li> <li>• Make sure you use the correct detergent and the correct quantity of it.</li> </ul>
You cannot open the appliance door.	<ul style="list-style-type: none"> <li>• Make sure that the washing programme is finished.</li> <li>• Make sure that the appliance receives electrical power.</li> <li>• This problem may be caused by a failure of the appliance. Contact the Authorised Service Centre. If you need to open the door, please read carefully «Emergency door opening».</li> </ul>
The appliance makes an unusual noise.	<ul style="list-style-type: none"> <li>• Make sure the levelling of the appliance is correct. Refer to 'Installation'.</li> <li>• Make sure that the packaging and/or the transit bolts are removed. Refer to 'Installation'.</li> <li>• Add more laundry in the drum. The load may be too small.</li> </ul>
The cycle is shorter than the time displayed.	<ul style="list-style-type: none"> <li>• The appliance calculates a new time according to the laundry load. See the 'Consumption Values' chapter.</li> </ul>
The cycle is longer than the time displayed.	<ul style="list-style-type: none"> <li>• An unbalanced laundry load increases the duration time. This is a normal behaviour of the appliance.</li> </ul>
The washing results are not satisfactory.	<ul style="list-style-type: none"> <li>• Increase the detergent quantity or use a different detergent.</li> <li>• Use special products to remove the stubborn stains before you wash the laundry.</li> <li>• Make sure that you set the correct temperature.</li> <li>• Decrease the laundry load.</li> </ul>
The drum light does not go on.	<ul style="list-style-type: none"> <li>• Make sure that you activate the appliance. Refer to "Daily Use" chapter.</li> </ul>

After the check, activate the appliance. The programme continues from the point of interruption.

If the problem occurs again, contact the Authorised Service Centre.

If the display shows other alarm codes. Deactivate and activate the appliance. If the problem continues, contact the Authorised Service Centre.

## 12. EMERGENCY DOOR OPENING

In case of power failure or appliance failure the appliance door remains locked. The washing programme continues, when the power is restored. If the door remains locked in case of failure, it is possible to open it using the emergency unlock feature.

Before opening the door:



### CAUTION!

Make sure that the water temperature and the laundry are not hot. Wait till they cool down, if necessary.





**CAUTION!**  
Make sure that the drum is not rotating. Wait till the drum stops rotating, if necessary.

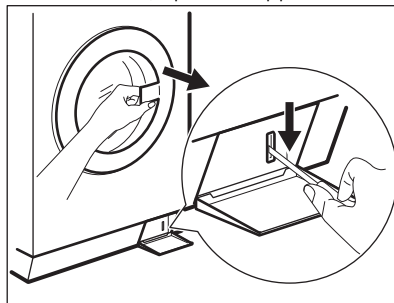


Make sure that the water level inside the drum is not too high. Proceed with an emergency drain, if necessary (refer to «Emergency drain» in «Care and cleaning» chapter).

To open the door, proceed as follows:

1. Press the button ① to switch the appliance off.
2. Disconnect the mains plug from the mains socket.
3. Open the filter flap.

4. Pull the emergency unlock trigger downward once. Pull it downward once again, keep it tensed and, in the meanwhile, open the appliance door.



5. Take out the laundry and then close the appliance door.
6. Close the filter flap.

## 13. TECHNICAL DATA

Dimension	Width/ Height/ Depth/ Total depth	600 mm/ 850 mm/ 605 mm/ 639 mm
Electrical connection	Voltage Overall power Fuse Frequency	220-240 V 2200 W 10 A 50 Hz
Level of protection against ingress of solid particles and moisture ensured by the protective cover, except where the low voltage equipment has no protection against moisture		IPX4
Water supply pressure	Minimum Maximum	0,5 bar (0,05 MPa) 8 bar (0,8 MPa)
Emission sound pressure level in accordance with EN ISO 11204/11203		< 70 dB
Water supply <sup>1)</sup>		Cold water Hot water <sup>2)</sup>
Maximum Load	Cotton	8 kg
Spin Speed	Maximum	1400 rpm

<sup>1)</sup> Connect the water inlet hose to a water tap with a 3/4" thread.

<sup>2)</sup> Make sure that the hot water temperature of your domestic system is not more than 55 °C.



The appliance also works by connecting the only cold water pipe.

## 14. WARRANTY

This document sets out the terms and conditions of the product warranties for Electrolux Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Appliance.

1. In this warranty:
  - a. 'acceptable quality' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL;
  - b. 'ACL' means Schedule 2 to the Competition and Consumer Act 2010;
  - c. 'Appliance' means any Electrolux product purchased by you and accompanied by this document;
  - d. 'ASC' means Electrolux' authorised serviced centres;
  - e. 'Electrolux' means Electrolux Professional of Level 1, 5-7 Keith Campbell Court, Scoresby, Victoria 3179, ABN 51 004 762 341 in respect of appliances purchased in Australia;
  - f. 'major failure' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL and includes a situation when an Appliance cannot be repaired or it is un-economic for Electrolux, at its discretion, to repair an Appliance during the Warranty Period;
  - g. 'Warranty Period' means the Appliance is warranted against manufacturing Defects in Australia for a period of 24 months;
  - h. 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.
2. This warranty only applies to Appliances, purchased and used in Australia and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia.
3. During the Warranty Period Electrolux or its ASC will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Electrolux or its ASC may use remanufactured parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Electrolux. This warranty does not apply to light globes, batteries, filters or similar perishable parts.
4. Parts and Appliances not supplied by Electrolux are not covered by this warranty.
5. To the extent permitted by law, you will bear the cost of transportation, travel and delivery of the Appliance to and from Electrolux or its ASC. If you reside outside of the metropolitan service area, you will bear the cost of:
  - a. travel of an authorised representative;
  - b. transportation and delivery of the Appliance to and from Electrolux or its ASC;

In all instances, unless the Appliance is transported by Electrolux or an Electrolux authorised representative, the Appliance is transported at the owner's cost and risk while in transit to and from Electrolux or its ASC.
6. Proof of purchase is required before you can make a claim under this warranty.
7. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Electrolux is not liable in the following situations (which are not exhaustive):
  - a. the Appliance is damaged by:
    - accident
    - misuse or abuse, including failure to properly maintain or service
    - normal wear and tear
    - power surges, electrical storm damage or incorrect power supply

- incomplete or improper installation
  - incorrect, improper or inappropriate operation
  - insect or vermin infestation
  - failure to comply with any additional instructions supplied with the Appliance;
- b. the Appliance is modified without authority from Electrolux in writing;
  - c. the Appliance was serviced or repaired by anyone other than the Appliance's serial number or warranty seal has been removed or defaced;
  - d. the Appliance was serviced or repaired by anyone other than Electrolux, an authorised repairer or ASC.
8. This warranty, the contract to which it relates and the relationship between you and Electrolux are governed by the law applicable where the Appliance was purchased.
  9. To the extent permitted by law and subject to your non-excludable statutory rights and warranties, Electrolux excludes all warranties and liabilities (other than as contained in this document) including liability for any loss or damage whether direct or indirect arising from your purchase, use or non use of the Appliance.
  10. For Appliances and services provided by Electrolux in Australia, the Appliances come with a guarantee by Electrolux that cannot be excluded
- under the ACL. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. The benefits to you given by this warranty are in addition to your other rights and remedies under a law in relation to the Appliances or services to which the warranty relates.
11. At all times during the Warranty Period, Electrolux shall, at its discretion, determine whether repair, replacement or refund will apply if an Appliance has a valid warranty claim applicable to it.
  12. To enquire about claiming under this warranty, please follow these steps:
    - a. carefully check the operating instructions, user manual and the terms of this warranty;
    - b. have the model and serial number of the Appliance available;
    - c. have the proof of purchase (eg an invoice) available;
    - d. telephone the numbers shown below.
  13. You accept that if you make a warranty claim, Electrolux and its ASC may exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

### Important Notice

Before calling for service, please ensure that the steps listed in clause 13 above have been followed.


**Warranty, Service and Spare Parts**


**1300 368 299**

[www.professional.electrolux.com.au](http://www.professional.electrolux.com.au)

[www.mypro.electrolux.com](http://www.mypro.electrolux.com)

## 15. ENVIRONMENTAL CONCERNS

Recycle materials with the symbol . Put the packaging in relevant containers to recycle it. Help protect the environment and human health by recycling waste of electrical and electronic appliances. Do

not dispose of appliances marked with the symbol  with the household waste. Return the product to your local recycling facility or contact your municipal office.



Electrolux Professional S.p.A.  
Viale Treviso, 15 - 33170 Pordenone  
Italy

[www.electroluxprofessional.com](http://www.electroluxprofessional.com)